Table of Contents

Strategic Plan Assessments 2020-2021

RC Strategic Plan 2018-2023 SP: 2020-2021

| Institution Mission Statement |
|--|
| Institution Vision Statement |
| 1 Focus on Enrollment Growth |
| 1.1 Increase enrollment of regular college students by 3 percent per year |
| 1.2 Increase enrollment of dual credit students by 3 percent per year |
| 1.3 Increase enrollment of online only students by 3 percent per year |
| 1.4 Increase enrollment of international students by 2 percent per year |
| 2 Focus on Student Success |
| 2.1 Improve the college's retention rate (increase fall-to-fall retention by 4% per yr from baseline fall 2017), completion rate (meet or exceed statewide avg each yr for 3-,4-, and 6-yr graduation rates), attendance rate, (reduce absences by 5% over 3 yrs), and transfer rate (increase by 5% per yr from baseline 2017). |
| 2.2 Increase use of instructional best practices to improve student learning outcomes 6 |
| 2.3 Implement guided pathways by 2020 |
| 2.4 Monitor effectiveness of co-requisite developmental education program and make adjustments and improvements as necessary. 8 |
| 2.5 Review advising and tutoring systems and recommend improvements |
| 2.6 Improve customer service across all divisions. |
| 2.7 Improve licensure pass rates for all relevant programs by meeting or exceeding aggregate statewide rates each year. 9 |
| 2.8 Lower the FTE faculty/student ratio |
| 2.9 Align institutional efforts to support 60x30TX goals |
| 3 Focus on Human Capital |
| 3.1 Develop and deploy an effective onboarding system for new employees |
| 3.2 Implement a new employee evaluation process |
| 3.3 Increase options and opportunities for professional training and development |

| 3.4 Increase morale by developing and implementing new methods of showing employee appreciation12 |
|--|
| 4 Improved Institutional Effectiveness |
| 4.1 Redesign the College's institutional effectiveness system and train all employees in its use |
| 4.2 Embed SACSCOC, THECB, DOE, and other necessary quality measures throughout the College's operations |
| 5 Effective Management of Facilities |
| 5.1 Meet all specifications of the energy efficiency plan |
| 5.2 Evaluate and improve facilities on a systematic basis |
| 6 Expanded Workforce Programs |
| 6.1 Establish three new workforce programs by 2020 |
| 6.2 Expand current workforce programs as determined by community needs |
| 7 New and Enhanced Revenue Streams |
| 7.1 Increase enrollment of non-scholarship students by 5% per year |
| 7.2 Increase grant funding by 5% by 2021 |
| 7.3 Establish at least one source of enterprise funding by 2020. |
| 8 Improved Use of Technology |
| 8.1 Optimize use of the College's learning management system through increased faculty training, streamlined user processes, and revised IT maintenance system |
| 8.2 Explore alternative modes of course delivery via technology |
| 9 Strengthened Community Relationships |
| 9.1 Assess community needs and provide appropriate educational opportunities |
| 9.2 Deepen relationships with dual credit partners by extending the culture of the College to the high schools21 |
| 9.3 Participate in community outreach activities, 21 |
| 9.4 Foster and strengthen relationships with community leaders. |
| Project Attachments |

RC Strategic Plan 2018-2023

Completed

9 GOALS 32 OUTCOMES 37 MEASURES 37 TARGETS 37 FINDINGS 5 ATTACHMENTS

Institution Mission Statement

The mission of Ranger College is to transform lives and give students the skills to be a positive influence in their communities.

Institution Vision Statement

Ranger College will be the trusted leader in meeting current and emerging needs for training and education that transforms lives, inspires hope, and builds communities.



Strategic Goal

Focus on Enrollment Growth Increase enrollment (baseline AY 2017-18) Regular = 1,774 Dual = 1,276 Online = 845 International = 68



Strategic Initiative

Increase enrollment of regular college students by 3 percent per year.

1.1.1 Key Performance Measure

Maintain level of enrollment pre-covid

1.1.1.1 Success Indicator

Steady enrollment Met

SUCCESS Enrollment will have less than a 5% fluctuation from AY 2019-2020 due to covid.

- FINDING Enrollment decreased 4.5% from AY 2019-20
- ANALYSIS Total enrollment for AY 2020-21 is 2849 which is a 4.5% decrease from the AY 2019-20 total enrollment of 2984.

1.2 Strategic Initiative

Increase enrollment of dual credit students by 3 percent per year.

1.2.1 Key Performance Measure

Increase CTE course offerings at dual credit high schools

Success Indicator 1.2.1.1

New drone course Met

| SUCCESS INDICATOR | Drone course will be offered at one new high school during AY 2020-21 |
|----------------------|--|
| FINDING | Drone course was offered to Brownwood HS |
| ANALYSIS | During Spring 2021, AIRP1391 was offered to Brownwood HS. Ten dual credit students were enrolled, all of them successfully completed the course. |

Strategic Initiative 1.3

Increase enrollment of online only students by 3 percent per year.

Key Performance Measure 1.3.1

Increase online offerings

Success Indicator 1.3.1.1

All courses online Met

| SUCCESS INDICATOR | Offer 100% of our courses online because of covid |
|----------------------|--|
| FINDING | All academic courses that are offered face to face were offered online also. |

By utilizing DigiTex, all academic courses that were offered face to face were also ANALYSIS offered online.

Strategic Initiative 1.4

Increase enrollment of international students by 2 percent per year.

Key Performance Measure 1.4.1

Maintain current enrollment levels of international students

Success Indicator 1.4.1.1

Maintain enrollment Partially Met

Maintain at least 66 international students for AY 2020-21 SUCCESS

INDICATOR

Enrollments reduced for 2020-21 due to COVID and reduced athletics. FINDING

ANALYSIS COVID had a large impact on international travel which reduced the number of new and returning international students. All athletic seasons were moved to the Spring semester and dramatically shortened which reduced the number of international students interested in participating and enrolling.

2 Strategic Goal

Focus on Student Success

2.1 Strategic Initiative

Improve the college's retention rate (increase fall-to-fall retention by 4% per yr from baseline fall 2017), completion rate (meet or exceed statewide avg each yr for 3-,4-, and 6-yr graduation rates), attendance rate, (reduce absences by 5% over 3 yrs), and transfer rate (increase by 5% per yr from baseline 2017). Retention Rate-increase fall-to-fall retention by 4% per year from baseline Fall 2017 Completion Rate-meet or exceed statewide average each year for 3-, 4-, and 6-year graduation rates Attendance Rate-reduce absences by 5% over three years Transfer Rateincrease by 5% per year from baseline 2017 Retention Rate-increase fall-to-fall retention by 4% per year from baseline Fall 2017 Fall 2017 38.4% Fall 2018 38.4% Fall 2019 36.9% Fall 2020 2019 Almanac for State: 3-yr 23.3% 4-yr 30.5% 6-yr 36.9% 2019 Almanac for RC: 3-yr 27.0% 4yr 31.6% 6-yr 33.2% 2020 Almanac for State: 3-yr 24.9% 4-yr 32.1% 6-yr 39.1% 2020 Almanac

for RC: 3-yr 31.3% 4-yr 31.7% 6-yr 32.7% Attendance Rate-reduce absences by 5% over three years Data no longer available Transfer Rate-increase by 5% per year from baseline 2017 2019 Almanac=26.6% 2020 Almanac=32.3%

2.1.1 Key Performance Measure

Increase retention through initiatives aimed at student success. Retention efforts

2.1.1.1 Success Indicator

Affects-Students and faculty Met

SUCCESS Online tutoring will be offered by all faculty teaching online courses

- FINDING Many faculty did online tutoring using ZoomRooms. Brainfuse was also used as a tutoring tool. For example, during the Month of March 2021, 22 hours were clocked in Brainfuse
- ANALYSIS Covid has definitely been challenging and created extra issues that would not

necessarily be in play if/when we are back F2F.

It did help us develop processes for any students who will continue to take online only classes.

The new Pathways Center will help with retention, transfers, and completers once it is up and running (which is looking to be the focus of our QEP).

2.2 Strategic Initiative

Increase use of instructional best practices to improve student learning outcomes. Find and implement ways in which to improve content delivery from instructors as well as improve student retention of important information from that delivered content. All class formats will be addressed: Face-to-face, online, ITV, and hybrid.

2.2.1 Key Performance Measure

Hold professional development sessions for instructional staff to focus on best practices. In order to reach instructors of all campuses, modalities sessions need to be offered at multiple locations, and through multiple modalities.

2.2.1.1 Success Indicator

Implementing and expanding sessions offered to Instructors Met

SUCCESS Broader participation workshops directly related to instructional practices.

FINDING Face-to-face sessions happen on all campuses Opportunities for adjuncts are present but limited to 1 once a semester FTF meetings For academic year 2020-2021 132 employees participated in 582 online professional development sessions.

ANALYSIS This year adaptation due to continued COVID protocols both limited activities while also fostering growth into new strategies. TCCTA was all digital this year and was not nearly the key event to Ranger that it had been in past terms. However the implementation of online sessions through Innovative Educators proved both timely and useful. This is an easy to use system that is open to full-time, part-time, online, and dual credit instructors regardless of distance and personal financial limitations.

2.2.2 Key Performance Measure

Clearly define instructional expectations Present Instructional staff with clear guidelines related to fulfilling their primary roles.

2.2.2.1 Success Indicator

Implement clear faculty Handbook. Met

| SUCCESS INDICATOR | Implement and defer to the handbook for questions and decisions related to faculty issues. |
|----------------------|---|
| FINDING | As the first full year of implementation this crucial document has been used in many matters related to instructional faculty. |
| ANALYSIS | A few time in this academic year questions arose about hiring, faculty schedules, and faculty loads. This has been an important step in achieving consistent response to any such question as they arise. |

2.3 Strategic Initiative

Implement guided pathways by 2020. Ranger College is a member of the Pathways Cadre II. The institution has implemented two of the four pillars. The last two pillars are in progress and the Pathways committee meets with Dr. Ted Wright multiple times a semester to ensure that progress is being made to fully implement Pathways. COVID has presented many barriers to the process, but each one has been addressed and the institution is moving forward.

2.3.1 Key Performance Measure

Improve advising and plan for developing career and transfer center Advising & plan for transfer center

2.3.1.1 Success Indicator

Handbook and advising Met

SUCCESSCreate an advising handbook and train advisors. Get students on a pathway to getINDICATORfinished with associate degree or certification quicker.FINDINGAdvising handbook was completed and training has been held every semester for
the advisors. Started looking for grants to support the new center.ANALYSISCovid did not allow for F2F advising but because we had a handbook we were able to
do advising on phone or via Zoom and it worked out great.

2.4 Strategic Initiative

Monitor effectiveness of co-requisite developmental education program and make adjustments and improvements as necessary. Use for next year Percentage of Remedial Students Who Met a TSI Obligation for cohort yr 2017 per LBB 2021 Performance Measures in: Math 69% Reading 66.7% Writing 65.2% Percentage of Remedial Students Who Met a TSI Obligation for cohort yr 2016 per LBB 2020 Performance Measures in: Math 62.3% Reading 67.9% Writing 68.3% Percentage of Remedial Students Who Met a TSI Obligation for cohort yr 2015 per LBB 2019 Performance Measures in: Math 70.2% Reading 74.6% Writing 70.5% Percentage of Remedial Students Who Met a TSI Obligation for cohort yr 2014 per LBB 2018 Performance Measures in: Math 49.4% Reading 65.7% Writing 62.9% Baseline Data: Math 37% Reading 63.8% Writing 60.4%

2.4.1 Key Performance Measure

Increase the number of course pairing in English

2.4.1.1 Success Indicator

| SUCCESS INDICATOR | Number of students taking course pairing in English will increase this year. |
|----------------------|---|
| FINDING | In fall 2019, 91% of students were paired in ENGL 0301 and ENGL 1301 In fall 2020, |
| | 85.7% were paired In addition, the percentage of students who satisfied TSI |
| | obligation within 2 years: 70.2% to 62.3% M 74.6% to 67.9% in R 70.5 to 68.3% in W |
| ANALYSIS | It was odd that the percentages went down in all 3 areas but overall, the faculty still |
| | believe course pairing is a great educational endeavor for the students who need |
| | developmental education. |

2.5 Strategic Initiative

Review advising and tutoring systems and recommend improvements.

2.5.1 Key Performance Measure

Implement online advising and TSI 2.0

2.5.1.1 Success Indicator

Met

SUCCESSOnline only students will still get academic advising and advisors will be trained inINDICATORTSI 2.0

FINDING Training of advisors happened during Prof Dev Day

ANALYSIS This training needs to happen more often than once a year

2.6 Strategic Initiative

Improve customer service across all divisions.

2.6.1 Key Performance Measure

Improve customer service among all athletes by requiring all coaches to greet every person they come within a 10 foot distance.

2.6.1.1 Success Indicator

Athletic Director, Stan Feaster, sent the attached email to his staff on September 16, 2020 asking them to stop and greet any athlete that they come with 10' in passing.

| SUCCESS | By May 2021, coaches will report how many student athletes they know on a first |
|-----------|---|
| INDICATOR | name basis outside their sport. |

- FINDING 7 coaches responded to the survey and reported anywhere from 20% to 95% more interactions with student athletes outside the sport they coached. See attached for actual responses.
- ANALYSIS All coaches had positive things to say about the experiment and are trying to make RC a "home away from home" experience for the students.

2.7 Strategic Initiative

Improve licensure pass rates for all relevant programs by meeting or exceeding aggregate statewide rates each year.
Per THECB Accountability Report for Statewide Avgs: 2020= ADN Rates: 2020=90.2% LVN Rates: 2020=69% CSME Rates: 2020=76% EMT Rates: 2020=38% Aggregate RC Rates: 2020=68.3

2.7.1 Key Performance Measure

iii Improve licensure pass rates

2.7.1.1 Success Indicator

artially Met

SUCCESS RC aggregate licensure pass rates will be above statewide averages

FINDING ADN=90.2% LVN=69% EMT=38% CSME=76% RC aggregate=68.3% ADN, EMT improved over last year. CSME stayed the same. LVN went down. Don't have statewide rates yet but I'm sure they are higher than 68.3%

ANALYSIS EMT needs to find a way to improve pass rates.

2.8 Strategic Initiative

Lower the FTE faculty/student ratio. Lower the FTE faculty/student ratio from 23/1 in 2018 to 22/1 or better by 2021.

2.8.1 Key Performance Measure

FT Speech and DevEd/ESL Specialist will be hired Speech and DevEd faculty

2.8.1.1 Success Indicator

Hire new faculty Partially Met

| SUCCESS INDICATOR | New speech and Dev/Ed ESL will be hired |
|----------------------|--|
| FINDING | Because of Covid, more FT faculty did not materialize but new faculty were hired to replace those who left. The Math Department was completely replaced. |
| ANALYSIS | Still need to increase the number of FT faculty. |

2.9 Strategic Initiative

Align institutional efforts to support 60x30TX goals. Participating in the Guided Pathways Initiative provides Ranger College the opportunity to align the institutional efforts to support 60x30TX. Partnering with K-12 institutions provides the institution the opportunity to follow through with this initiative at a much larger scale.

- 2.9.1 **Key Performance Measure** Continue to develop Guided Pathways Continue developing Pathways
- 2.9.1.1 Success Indicator Virtual Convention Met

| SUCCESS INDICATOR | The Guided Pathways Core Committee will attend the Virtual Convention. |
|----------------------|---|
| FINDING | Because of Covid, conference was moved until fall and attended virtually. The virtual event spanned 3 weeks with approximately 4-6 hours of engagement each week. The meeting was held from Oct. 19, to Nov. 2, 2020. |
| ANALYSIS | Focus was on workforce and determining if our alignment matches state employment needs |

3 Strategic Goal

Focus on Human Capital

3.1 Strategic Initiative

Develop and deploy an effective onboarding system for new employees. Onboarding system

3.1.1 Key Performance Measure

Utilize a new system to provide an online orientation for all new employees New onboarding system

3.1.1.1 Success Indicator

New onboarding system Partially Met

SUCCESS New system will be ready for new employees starting in Fall 2021

INDICATOR

FINDING RC purchased a software program to use for onboarding students and employees but were not satisfied with the program and will be looking for a new one.

ANALYSIS RC was not satisfied with the program and will be looking for a new one.

3.2 Strategic Initiative

Implement a new employee evaluation process. New employee evaluation process

3.2.1 Key Performance Measure

Continue evaluating the SMART Goal Evaluation system SMART Goal Evaluation System

3.2.1.1 Success Indicator

Verbal survey Met

| SUCCESS INDICATOR | Employees asked by HR will be satisfied with the SMART goal evaluation system (Lindy will do a verbal survey with several employees) |
|----------------------|--|
| FINDING | Employees are not completely satisfied with the current system because it covers both systems but it's really not long enough to make a change and ends before the faculty's classes ends. |
| ANALYSIS | We need to look at the dates when each section (mid & ending) is due to correspond better with faculty schedules. |

3.3 Strategic Initiative

Increase options and opportunities for professional training and development.
PD Training & Development

3.3.1 Key Performance Measure

Purchase new online software for PD New online software

3.3.1.1 Success Indicator

Innovative Educators Met

success Innovative Educators will be utilized for PD

INDICATOR

FINDING The Innovative Educators online software was purchased and used for Fall 2020 Dev Day for all employees and in spring 2021 for faculty

ANALYSIS The software is well-received by employees because there are many choices and employees can pick what they need. It's also easier to maintain a record of who has completed their trainings.

3.4 Strategic Initiative

Increase morale by developing and implementing new methods of showing employee appreciation. Increase morale

Key Performance Measure

Occasional fun activities will be implemented at each campus Fun activities

3.4.1.1 Success Indicator

Attendance Partially Met

SUCCESS Attendance at activities will increase

INDICATOR

FINDING Plans were made but had to be cancelled because of Covid

ANALYSIS We will try again next year and hopefully Covid won't disrupt plans again

4 Strategic Goal

Improved Institutional Effectiveness

4.1 Strategic Initiative

Redesign the College's institutional effectiveness system and train all employees in its use.

Training for Assessment, Strategic Plan & Compliance Modules

4.1.1 Key Performance Measure

Learn new software (Weave) and train employees on its use and function by May 2021 Training in Weave Modules

4.1.1.1 Success Indicator

Training in Weave modules for assessment, strategic plan and compliance Met

| SUCCESS INDICATOR | Train employees on Assessment for Strategic Planning, Administrative Outcomes, |
|----------------------|--|
| | and PLOs by May 2021. Train Core Writing Team on compliance writing by March |
| | 2021. |
| FINDING | Group Meeting 12-9-2020 Division Chair New PLO Structure 1-20-2021 PLO Q & A for |
| | Program Coordinators 2-5-2021 New PLO Structure-4-7-21 Various one-on-one |
| | meetings Strategic Plan Training-Feb 12, 2021 SACSCOC 3-3-2021 Adm Outcomes-4- |
| | 19-21 |
| ANALYSIS | Trainings have helped employees to understand how IE process fits into their role at |
| | the college. Recordings of the trainings allow those who missed to still have access |

4.2 Strategic Initiative

Embed SACSCOC, THECB, DOE, and other necessary quality measures throughout the College's operations.

Embed SACSCOC, THECB, DOE, and other necessary quality measures throughout the

College's operations.

4.2.1 Key Performance Measure

Complete and submit successful appropriate SACSCOC reports by their due dates.

4.2.1.1 Success Indicator

Monitoring Report submittal Met

SUCCESS Submit Monitoring Report #2 by April 1, 2021

INDICATOR

- FINDING Monitoring Report #2 was put in mail on Monday, March 29, 2021 and confirmation received from SACSCOC on April 5th of receipt.
- ANALYSIS Mail earlier or use FedEx or UPS next time instead of USPS if SACSCOC portal not available

4.2.2 Key Performance Measure

Add new programs and off-campus instructional sites (OCIS) as needed to promote growth

4.2.2.1 Success Indicator

- SUCCESSSubmit new sub changes as necessary by respective due dates: New Program due byINDICATORJan 1, 2021 for Fall 2021 start New OCIS due by March 15th for Fall 2021 startNotifications due as discovered
- Automotive Prospectus was submitted on 12/18/2020 25-49% notification for McDade ISD submitted on 12/15/2020 25-49% notification for Quanah & Lohn ISD submitted on 3/1/2021 25-49% Whitehorse, The Way & Carbon CC notif submitted 5/10/2021
- ANALYSIS As of 4/19/2021 they have been assigned to a reviewer in SACS portal

4.2.3 Key Performance Measure

Prepare for a successful decennial review Train writing team on Weave for compliance writing and remind them of due dates for drafts

| 4.7.7.1 | ess Indicator s will be input in Weave by due dates Partially Met |
|----------------------|---|
| SUCCESS INDICATOR | 1st draft will be in Weave by May 1, 2021 2nd draft will be in Weave by July 1, 2021 |
| FINDING | A new plan was devised where the SACSCOC Narrative Writing Team Members meet weekly on Thursdays from 1pm-3pm. The group is systematically going over each standard and response. The timeline will take until late October 2021 to finish. |
| ANALYSIS | Weekly meetings seem to be working and we are staying on schedule |

5 Strategic Goal

Effective Management of Facilities

5.1 Strategic Initiative

Meet all specifications of the energy efficiency plan.

5.1.1 Key Performance Measure

Remodel Science building

5.1.1.1 Success Indicator

Met

| SUCCESS INDICATOR | New HVAC & lighting and complete remodel |
|----------------------|--|
| FINDING | Complete remodel (roof, HVAC, science lab) to make more energy efficient |
| ANALYSIS | Created a better learning/teaching environment; less distractions for students; more energy efficient; safer environment |

5.2 Strategic Initiative

Evaluate and improve facilities on a systematic basis.

5.2.1 Key Performance Measure

Repairs and upgrades to dorms

5.2.1.1 Success Indicator

Partially Met

SUCCESS Maintenance to A/C units (Freon levels, etc.) in all dorms

FINDING Unfortunately, this did not happen this summer.

ANALYSIS Due to lack of staffing, this process could not be performed, however, all A/C units that needed repair were fixed.

6 Strategic Goal

INDICATOR

Expanded Workforce Programs



Strategic Initiative

Establish three new workforce programs by 2020.

6.1.1 Key Performance Measure

Moved drone course from CE to credit

6.1.1.1 Success Indicator

Met

| SUCCESS INDICATOR | Dual credit students will take drone course and pass industry cert exam |
|----------------------|--|
| FINDING | 10 Brownwood ISD dual credit students took drone course and have taken the industry certification exam 30 CE students took drone course |
| ANALYSIS | The College feels this was a great move and hopes to have more high schools take the drone course next year and pass the certification exam |

6.1.2 Key Performance Measure

Submitted Automotive Program for approval

6.1.2.1 Success Indicator

Partially Met

SUCCESS
INDICATORAUT program will be approved by THECB and SACSCOCFINDINGTHECB approval was gained and sent to SACSCOC on June 21, 2021. SACSCOC
approval was given on July 30, 2021ANALYSISNeed to start earlier to gain approval from THECB so it doesn't slow down SACSCOC
process. Need to have all required information in prospectus so SACSCOC doesn't
have any questions which also slows down the process.

6.2 Strategic Initiative

Expand current workforce programs as determined by community needs.

6.2.1 Key Performance Measure

EMT program expanded into more dual credit schools

6.2.1.1 Success Indicator

| SUCCESS INDICATOR | More ISDs will offer EMT from Ranger College |
|----------------------|--|
| FINDING | Rochelle, Lingleville, Comanche, DeLeon all added EMT this year Also, in 2020-21 There were 38 CE EMT students 66 CE Fire Science students 13 CE Truck Driving students 30 CE Drone students |
| ANALYSIS | Enrollment in dual credit increased |

6.2.2 Key Performance Measure

Many programs expanded modality offerings

6.2.2.1 Success Indicator

SUCCESSVirtual courses are available in many workforce programsINDICATORLVN, Cosmetology, ADN, Welding, and Machining programs all were able to continue
classes via Zoom and stay connected with students.ANALYSISInstructors and students are more comfortable with new teaching modalities and will

Strategic Goal 7

New and Enhanced Revenue Streams

Strategic Initiative 7.1

Increase enrollment of non-scholarship students by 5% per year.

7.1.1

Key Performance Measure Increase enrollment at Erath and Brown Co Centers

Success Indicator 7.1.1.1

| SUCCESS INDICATOR | Increase enrollment at extension centers (which do not have student athletes, thus very few scholarships) |
|----------------------|---|
| FINDING | Enrollment at Erath went from 385 in 2019 to 233 in 2020 Enrollment at Brown Co went from 269 in 2019 to 268 in 2020 |
| | |

Erath is still declining but Brown Co is holding steady ANALYSIS

Strategic Initiative 7.2

Increase grant funding by 5% by 2021. Grant money

7.2.1 Key Performance Measure

Covid Grant money Covid money

7.2.1.1 Success Indicator

Displaced workers Met

| SUCCESS INDICATOR | Industry workers displaced by COVID will receive training |
|----------------------|---|
| FINDING | RC received \$150K in TWC Covid grant money, \$300K in a Reskilling Grant and completed \$800K in an SDF Grant. |
| ANALYSIS | The 2021 year was a difficult year to provide training as most partners were locked |

down to visitors. RC adjusted most training to hire incumbent instructors and the rest was provided online. Through all the challenges, RC feels the 2021 grant training year a remarkable success marked by innovation and open communication.

7.3 Strategic Initiative

Establish at least one source of enterprise funding by 2020.

7.3.1 Key Performance Measure

Funds will be sought for new pickup to pull mobile trailers

| 7.3.1.1 | Success Indicator | |
|---------|-------------------|--|
| 7.5 | Met | |

| SUCCESS INDICATOR | New pickup will be used to pull mobile trailers |
|----------------------|--|
| FINDING | Bruner Automotive Group donated pickup truck worth \$48K |
| ANALYSIS | No longer will need to hire someone with a truck to move mobile trailers |

8

Strategic Goal

Improved Use of Technology Improved Use of Technology

8.1 Strategic Initiative

Optimize use of the College's learning management system through increased faculty training, streamlined user processes, and revised IT maintenance system. Optimize LMS

8.1.1 Key Performance Measure

Support instructional departments with Blackboard Offer Blackboard support

8.1.1.1 Success Indicator

Have 90% of the instructional division reflect positively on training and support from IT Partially Met

SUCCESSHave 90% of the instructional division reflect positively on training and support fromINDICATORIT

FINDING The Social Sciences Division conducted a survey and of the 22 respondents, 95% felt they were well-supported. 84% felt they were adequately supported, and 40% felt they needed more help with technology.

ANALYSIS Although the survey was only presented in one division, it showed we (IT) are doing our job for the majority of the faculty in this division. More attention is needed in the future for training the faculty with technology needs.

8.2 Strategic Initiative

Explore alternative modes of course delivery via technology. Alternative modes of course delivery

8.2.1 Key Performance Measure

Support instructional division to offer online courses Support instructional division to offer online courses

8.2.1.1 Success Indicator

Due to covid-19, 100% of all courses will be available online by August 2021 Met

| SUCCESS Due INDICATOR | to covid-19, 100% of all courses will be available online by August 2021 |
|-----------------------|--|
| | ourses were available 100% online and IT supported all facets of this process. all courses had to be 100% online, but we were prepared this fall if this became ality. |

ANALYSIS The IT department worked significantly in the spring/summer 2020 to support the quick transition to online learning. This year was much easier and we are prepared if this need ever arises again.

Strategic Goal

9

Strengthened Community Relationships

9.1 Strategic Initiative

Assess community needs and provide appropriate educational opportunities.

911 Key Performance Measure

Offer Automotive dual credit at Brownwood & Stephenville High Schools

9.1.1.1 Success Indicator

| SUCCESS INDICATOR | Approvals from SACS and THECB will be in place by August 2021 |
|----------------------|--|
| FINDING | THECB approval was received and sent on to SACS on June 21, 2021. SACSCOC approval was received July 30, 2021 |
| ANALYSIS | Need to submit for approval sooner and provide all information in prospectus first time around so there are no questions which slow down the approval process. |

9.2 Strategic Initiative

Deepen relationships with dual credit partners by extending the culture of the College to the high schools.

9.2.1 Key Performance Measure

High School Award ceremonies and graduations will be attended by RC employees

9.2.1.1 Success Indicator

| SUCCESS INDICATOR | All high schools with RC dual credit graduates will have a RC employee in attendance at graduation and hand out scholarship if applicable |
|----------------------|---|
| FINDING | RC was present at all high schools requesting attendance |
| ANALYSIS | Positive community reaction is received by employees from parents, graduates and school officials |

9.3 Strategic Initiative

Participate in community outreach activities, Outreach

9.3.1 **Key Performance Measure** ADN students will participate in vaccination clinics

Vaccination Clinics

9.3.1.1 Success Indicator

Community Events Met

| SUCCESS INDICATOR | ADN students will participate in community events |
|----------------------|--|
| FINDING | ADN students and faculty gave Covid vaccinations at 13 community clinics during Feb-April 2021 |
| ANALYSIS | Because of Covid, this was one of the few ways RC could be involved in community activities. |

9.4

Strategic Initiative Foster and strengthen relationships with community leaders.

9.4.1 **Key Performance Measure** New Educators Breakfast is attended by AVP of Erath

9.4.1.1 Success Indicator Met

| SUCCESS INDICATOR | New relationships will be formed with community leaders |
|----------------------|--|
| FINDING | AVP of Erath attended in Stephenville and VPI attended for Brown Co |
| ANALYSIS | All parties feel more comfortable with each other and willingness to reach out increases |

Project Attachments (5)

| Attachments | File Size |
|--|-----------|
| 2.6.1 Responses to Customer Service Survey.pdf | 213KB |
| Administrative Outcomes Training 4-19-2021.pdf | 720KB |
| RC Strategic Plan Annual Evaluation Training 2-12-2021.pdf | 790KB |
| SACSCOC Kickoff-Restart 2-19-2021.pdf | 539KB |

| Attachments | File Size |
|---|-----------|
| SP 2.6.1 Ranger College Mail Athletic Staff Meeting September 16 2020.pdf | 102KB |